



Provider No. 5090

RETAIL COURSES

RETAIL

AVTES retail trainers can help you improve your business' bottom line.

- The following units have been selected to meet the needs of both small and large retail businesses, but should your business have any specific needs, AVTES would be happy to tailor something to suit your requirements.
- All units are designed to be delivered and assessed flexibly, they can be completed in one session or done over a number or smaller sessions, it's up to you.
- We come to you, at a time convenient to you and training takes place on-the-job so it suits your business.
- Group discounts apply – if you have a group that needs training, let us know and we can arrange a group rate.



"I believe the training program worked well as it gives staff some outside training which can be overlooked by the business. It also gives the staff some insight as to what it takes for the day to day running of the business."

Paul Conheady, Retail Employer, Swintons IGA

MINIMISE THEFT

Do your staff know their rights and responsibilities when dealing with store security and theft?

This unit deals with the skills and knowledge required to minimise theft in a retail environment and maintain a secure workplace. It involves applying routine store security, taking appropriate action to minimise theft and maintaining security of cash, registers/terminals and keys.

Cost: \$200

MERCHANDISE PRODUCTS

Get the edge for your business by learning how to create effective visual displays.

This unit deals with the skills, knowledge and attitudes required to merchandise products within a retail store. It involves the arrangement and presentation of merchandise, setting up and maintaining displays, handling merchandise correctly, and labelling or pricing stock.

Cost: \$300

AVTES also offers the following Retail qualifications:



Certificate II in Retail Operations
Certificate III in Retail Operations
Certificate III in Retail (Supervision)
Certificate IV in Retail Management
Diploma of Retail Management

* For further information please contact AVTES

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the trainers who come to you...